

LAUREA UNIVERSITY OF APPLIED SCIENCES
Degree Programme in Health Promotion, Crisis and Emergency Management (Laurea Hyvinkää), SYB213SJ

		1. year	2. year
OP	STUDIES	70	20
B034	DEVELOPING LEADERSHIP COMPETENCE		
B0140	Public sector Management in a changing operating environment	5	
B0186	Intensive Studies in Management		5
B0145	Public sector funding and financial management	5	
B0149	Legal framework for management	5	
B042	KRIISI- JA ERITYISTILANTEIDEN HALLINTA		
B0120	Crisis, Critical Incident and Emergency Preparedness	5	
B0121	Research, Evaluation and Development	5	
B0125	Psychosocial Support and Developing Follow-Up	5	
B0185	Management and Communication in Crisis, Disasters and Catastrophs	5	
B026	INTERNATIONAL CRISIS, DISASTER AND CATASTROF AND COOPERATION		
B0126	Humanitarian aid and crisis management		5
B0184	International approach to leadership in crises, disasters and catastrophs	5	
B031	THESIS		
B0128	Thesis	30	
B027	ELECTIVE STUDIES		
B0187	International approach to Leadership and Management in Public, Private and Third Sector Services		5
		70	20

B034 DEVELOPING LEADERSHIP COMPETENCE, 20 cr

B0140 Public sector Management in a changing operating environment, 5 cr

The student is able to:

- arvioida hyvinvointipalveluiden ja terveydenhuollon nykyisiä ja tulevaisuuden palveluja ja palveluketjuja
- innovoida ja kehittää kumppanuusverkostoperiaatteella uudenlaisia asiakkaan hyvinvointia edistäviä ja tukevia palveluja, palvelumuotoja ja -rakenteita niin yksityisen, julkisen kuin kolmannenkin sektorin toiminnassa
- arvioida ja kehittää asiakkaan hyvinvointia edistävän toiminnan ja palvelun laatua palveluiden käyttäjän ja tuottajan näkökulmista
- johtaa asiakaslähtöistä palvelumuotoilua, kehittämistyötä ja innovaatioprosesseja
- toimia erilaisissa verkostoissa asiantuntijana, johtajana ja kehittäjänä
- tunnistaa ja hyödyntää operatiiviseen toimintaan ja strategiaan kytkeytyviä mittareita toiminnan vaikuttavuuden seuraamiseksi ja ennusteiden luomiseksi

Contents of the study unit:

- julkisen sektorin rooli nyt ja tulevaisuudessa
- julkisen sektorin johtamismallit ja niiden keskeiset sovellukset
- palvelutuotanto (PPPP) näkökulmasta tarkasteltuna
- oman johtamisosaamisen kehittäminen

B0186 Intensive Studies in Management, 5 cr

The student is able to:

Opintojaksolla syvennetään johtamisosaamista koulutusohjelmakohtaisesti ja valittavana on seuraavia johtamisen teemoja

- Kriisi- ja tilannejohtaminen
- Muutoksen johtaminen
- Osaamisen johtaminen
- Strateginen johtaminen
- Kehittävä ja konsultoiva johtaminen
- Verkostojen johtaminen
- Prosessien johtaminen
- Innovaatioiden ja luovuuden johtaminen

B0145 Public sector funding and financial management, 5 cr

The student is able to:

The aim is to know the basics of the structure of public sector funding and to understand the impact of financial conditions on public service provision.

- Understand public economy and related funding as a whole;
- Know the role and significance of the state, municipalities and the pension system in the financial context;
- Know the legal context of public economy funding;
- Understand legal and political control applying to government financial management;
- Know the conditions of the public economy on service production;
- Know the objectives of public funding and different reform projects.

Contents of the study unit:

- Structure of public economy revenue and expenditure
- Legal framework applying to government and municipal financial management
- Legislation applying to the state budget and principles and measures governing financial management
- Structures of municipal financial management (municipality, consolidated municipality, joint municipal authority,

municipal limited company)

- Current review of the economic situation of the public sector
- Factors affecting public economy funding and funding prospects
- Current projects and planned reforms
- Main content and significance of different forms of taxation
- Forms and sources of funding in addition to tax revenue

B0149 Legal framework for management, 5 cr

The student is able to:

Description of the study unit: Special legal aspects relating to public sector management

Students will be able to

- Know the legal framework for organisational management, particularly in the sphere of public sector organisations
- Understand the special legal aspects relating to the management of a public sector organisation
- Know the main concepts, principles and provisions of labour law
- Know the legal status of public entity officials as well as the key concepts and principles of law of civil service
- Apply provisions of labour law and law of civil service as well as analyse and solve related legal issues
- Know the special features of third sector labour legislation

Contents of the study unit:

- Special aspects in the management of public organisations
- Labour law and law of civil service; rights, obligations and responsibilities of civil servants
- Collaboration, equality and discrimination provisions relating to the employment sector
- Collective labour law: collective agreement system
- Occupational safety and occupational health care legislation
- Employer's obligation to take out insurance in case of significant social risks
- Contract management for the outsourcing of municipal service provision

Study unit description:

Special legal aspects relating to public sector management

B042 KRIISI- JA ERITYISTILANTEIDEN HALLINTA, 20 cr

B0120 Crisis, Critical Incident and Emergency Preparedness, 5 cr

The student is able to:

Students who have completed the study unit will be able to:

- Plan and develop different preparedness plans and exercises together with other actors
- Take into account the different possibilities and network resources as well as uncertainty factors and warning signals in the regional and local preparedness plans and prevention systems,
- Participate in the preparedness exercises of different organisations,
- Be familiar with crisis communications and able to time its need according to warning signals,
- Be familiar with the alarm systems used in Finland and evaluate and develop their functionality within their area of expertise,
- Learn and develop risk evaluation methods.

B0121 Research, Evaluation and Development, 5 cr

The student is able to:

- * Know the core methods in qualitative and quantitative research, evidence-based practice
- * Be familiar with different evaluation methods.
- * Evaluate e.g. the functionality of preparedness plans, crisis communication plans and alarm systems and develop these in cooperation with different actors

B0125 Psychosocial Support and Developing Follow-Up, 5 cr

The student is able to:

- Arrange psychosocial support for victims and their families during and after critical incidents and emergencies,
- Know the methods and practices of psychosocial support and develop these together with different instances,
- Cooperate with different peer groups and voluntary organisations in arranging psychosocial support,
- Together with different instances, activate and support the resources for communities facing a critical incident, so that they get through the crisis and find a direction for the future.

B0185 Management and Communication in Crisis, Disasters and Catastrophs, 5 cr

B026 INTERNATIONAL CRISIS, DISASTER AND CATASTROF AND COOPERATION, 10 cr

Description:

International crisis and disaster work concerning participation in humanitarian assistance in natural disasters as air, an international crisis management, research - and development activities and cooperation between different organizations. Humanitarian assistance in the subject may be connected to the people and the environment caused by disasters, which have been the subject of accident victims or infrastructure damage amongst others, natural disasters, wars, political conflict situations, accidents, epidemics and famines.

The student will be able to:

- to participate in teamwork within multinational aid groups in disaster situations
- to work as a team member within multinational groups in disaster situations.

B0126 Humanitarian aid and crisis management, 5 cr

The student is able to:

- Know the ethical obligations, principles and procedures relating to humanitarian aid,
- Prepare themselves for a humanitarian aid project or prepare the project as a team, and participate in an international humanitarian aid project/task respecting the local culture.

B0184 International approach to leadership in crises, disasters and catastrophs, 5 cr

B031 THESIS, 30 cr

Description:

The thesis of 30 cr. constitutes a core element of the Master's studies and the fifth theme of the degree programme. The aim of the thesis is to develop and demonstrate the students' ability to apply research data, to use selected methods for analysing and solving workplace problems and to carry out demanding specialist tasks independently. (Ministry of Education and Culture 2009: National Framework for Qualifications and Other Learning). The thesis develops the market and is a project integrated into Laurea's research programmes on welfare and social responsibility with the purpose of e.g. renewing and managing targeted work methods or generating new service innovations. The subject of the thesis may arise from the student's work community or the development needs of the public, private or third sector.

Students may link different assignments as part of the thesis. The subject of the thesis is approved according to Laurea's research programmes on welfare and social responsibility. The subject of the development-targeted thesis may arise from the development needs and analysis of citizens or the region, whereby workplace orientation takes place through network cooperation. As a result, individual learning and the development of learning, the construction of new knowledge and new operating models are coproduced within the project. In terms of the impact of the thesis,

the aim is for several theses to arise around a similar topic. This way, the students form an investigative and productive development group.

Master's studies aim to support in-depth knowledge and competence development of students in gathering development process data, data analysis, and evaluating and making use of the results. Thus, the thesis process advances as a process research right from the start of the studies.

Content:

Opinnäytetyön laatimisessa noudatetaan "Ylemmän ammattikorkeakoulututkinnon opinnäytetyö Laureassa" – ohjetta, joka on saatavilla osoitteesta www.laurea.fi. Aihe hyväksytetään opinnoista vastaavalla ylemmän ammattikorkeakoulututkinnon asiantuntijatiimillä.

Opiskelija osallistuu opinnäytetyöpajoihin erilaisissa kehittäjärooleissa:

- Oman aihealueensa asiantuntijana (aiheen esittely eri vaiheissa)
- Toisen opiskelijan aihealueen kehittäjänä (vertaisarvioijana ja kehittämisehdotusten tuottajana)
- Opinnäytetyöistunnon johtajana (puheenjohtajuus)
- Kehittämisyhteisön jäsenenä (vaikuttavat puheenvuorot)

Opiskelija kirjoittaa opinnäytetyöstään aiheeseen perehtymistä ja kielen hallintaa osoittavan kypsyysnäytteen. Kypsyysnäytteeksi suositellaan lehdistötiedotteita, artikkeleita tai konferenssisitelmää.

Learning process:

Opiskelija osaa tuottaa osaamisensa kehittymisestä kirjallisen opinnäytetyön sekä osallistuu opinnäytetyöpajoihin. Opinnäytetyö arvioidaan arvosanallisesti Laurean ylemmän ammattikorkeakoulututkinnon opinnäytetyön arviointikriteereiden mukaan (www.laurea.fi) yhdessä opinnäytetyöpajojen kanssa. Opinnäytetyön tulee kytkeytyä Laurean strategiasta nostettuihin painoaloihin ja profiileihin. Opinnäytetyön tulee kytkeytyä opiskelijan omaa työyhteisöä laajempaan viitekehykseen ja kontekstiin sekä ja siitä tulee ilmetä opinnäytetyöhön valitun aihion ja sen kehittämistoiminnan yhteys myös kansainvälisen kirjallisuuden, tutkimustiedon ja trendien syventämänä.

B0128 Thesis, 30 cr

The student is able to:

- tehdä itsenäisesti oman alan kehittämistyötä ja soveltavaa tutkimusta
- soveltaa hankittua tutkimustietoutta omassa opinnäytetyössä kriittisesti ja analyyttisesti
- soveltaa kehittämistehtävään soveltuvia tiedonhankintamenetelmiä
- valitun soveltavan tutkimus- ja kehitysmenetelmän ja siihen perustuvan dokumentoinnin ja raportoinnin
- arvioida ja opponoida tutkimusyhteisömaisesti opinnäytetöitä taustan, toteutuksen, tulosten ja raportoinnin suhteen
- toimia asiantuntijana soveltavaa tutkimus- ja kehitystyötä tekevässä yhteisössä

Contents of the study unit:

The thesis of 30 cr. constitutes a core element of the Master's studies and the fifth theme of the degree programme. The aim of the thesis is to develop and demonstrate the students' ability to apply research data, to use selected methods for analysing and solving workplace problems and to carry out demanding specialist tasks independently. (Ministry of Education and Culture 2009: National Framework for Qualifications and Other Learning). The thesis develops the market and is a project integrated into Laurea's research programmes on welfare and social responsibility with the purpose of e.g. renewing and managing targeted work methods or generating new service innovations. The subject of the thesis may arise from the student's work community or the development needs of the public, private or third sector.

Students may link different assignments as part of the thesis. The subject of the thesis is approved according to Laurea's research programmes on welfare and social responsibility. The subject of the development-targeted thesis may arise from the development needs and analysis of citizens or the region, whereby workplace orientation takes place through network cooperation. As a result, individual learning and the development of learning, the construction of new knowledge and new operating models are coproduced within the project. In terms of the impact of the thesis, the aim is for several theses to arise around a similar topic. This way, the students form an investigative and productive development group.

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B027 ELECTIVE STUDIES, 10 cr

Description:

Students choose elective studies according to their own interests. They make use of Laurea's comprehensive selection of Master's studies. The studies may also include courses offered by other universities of applied sciences or universities. Studies offered at four universities of applied sciences - HAMK, LAMK, Laurea and Metropolia - are available for students. As a guideline, the elective studies must support the students' profile and career advancement. Also previous studies can constitute elective studies according to the principles of recognition of prior learning.

B0187 International approach to Leadership and Management in Public, Private and Third Sector Services, 5 cr

Contents of the study unit:

This internationally orientated course focuses on the contemporary challenges encountered by different kind of political programs as well as new ideas to develop leadership and management in public, private and third sector services. Course content is constantly updated to reflect current policies and practices in different countries, inside EU as well as outside EU. By combining the study of management theory with the critical analysis of contemporary practice our master level students develop their skills and capabilities required to progress a managerial career in public, private and third sector organizations.