

**Implementation plan Finished**

Study unit	The Citizens as Customers of Digital Health and Welfare Services (01548), 5.0
Implementation	CCG1611: 1/2016-2017 (29.08.2016 - 16.12.2016)
Type	THE DEVELOPER OF DIGITAL HEALTH AND WELFARE SERVICES (0404)
Groups	Primary: CCG16SY Others : CCA16SY , CCB16SY , CCE16SY , CCF16SY , CCP16SY , CCV16SY
Involved in the project	
Lecturers	
Number of participants	Minimum: 20 Maximum:
Enrolment period	16.05.2016 08:00 - 21.08.2016
Main timing for implementation	On working days during daytime
Applicability	For exchange students: No For elective studies: No Open UAS student: No Suitable for virtual UAS: Yes
Teachers	Julin Mikko (Teacher in charge), Ahonen Outi (Other teacher), Saarnio Tuula (Other teacher)
Campus	Laurea Otaniemi
Main location for implementation	Virtually
Implementation method	Web/virtual Language: English Virtuality: 5 cr Integration of R&D: 0 cr
Implementation class	LbD based on international RDI project
Focus areas	No connection to focus areas
Evaluation at the latest	16.01.2017 Storing of graded material ends.: 16.12.2017
Exam days	
Having completed the study unit the student is able to	The Student is able to • recognize and use e-Health and welfare services as they are today and recognize trends in future. • discuss and describe what “citizen as customer of health and welfare services” means. • empower customers to participate in their own health and welfare service in digital area. • identify the need for professional-level communication in digital environments. • guide the citizens in using digital eHealth and eWelfare service.
Previous studies	

Learning events

Date	o'clock/at h		Subject	Content	Status	Teachers
22.09.2016	13.00	3	Opening Webinar	The entire course is arranged in the web, but for this very first time there is a change to meet us live at Otaniemi.	web + 119B (Otaniemi computer class)	
29.09.2016	13.00	3	Webinar II			
27.10.2016	14.00	2	Webinar III			
10.11.2016	13.00	3	Webinar IV			
12.12.2016	14.00	2	Final webinar V			