

TOTEUTUSSUUNNITELMA Valmis

Opintojakso	Wellness in the Service Sector (A0086), 5.0
Toteutus	MPA1211: 1/2012-2013 (27.08.2012 - 21.12.2012)
Tyyppi	AMMATILLISEN KASVUN KÄYNNISTYMINEN (A011)
Ryhmät	Ensisijainen: MPA12SN Muut:
Projektissa mukana	
Luennoitsijat	
Osallistujamäärät	Minimi: Maksimi:
Ilmoittautumisaika	21.05.2012 08:00 - 03.06.2012
Pääsääntöinen toteutusajankohta	
Soveltuvuus	Vaihto-opiskelijoille: Kyllä Vapaasti valittaviin: Kyllä Avoimen opisk: Kyllä Soveltuu virtuaali-AMK:n opintoihin: Kyllä
Opettajat	Mantere Päivi (Vastuupettaja), Henriksson Kristina (Muu opettaja)
Kampus	Laurea Leppävaara
Pääsääntöinen toteutuspaikka	
Toteutustapa	Muu toteutustapa, Optimatoteutus/opiskelijaryhmä, Projekt/Hanke/T&K Kieli: englanti Virtuaalisuus: 4 op T&k-integraatio: 4 op
Toteutusluokka	
Painoalat	
Arviointi viimeistään	18.01.2013 Suoritusmateriaalin arkistointi päättyy: 20.12.2013
Tenttipäivät	
Opintojakson suoritettuaan opiskelija osaa	*Support the well-being of customers *Promote well-being in their own areas of expertise through their own actions
Edeltävät opinnot	
Osaamistavoitteet	Students understand their own role in promoting well-being in service sector. The students identify means of developing health and well-being and find suitable ways to transmitting this knowledge in service sector to the staff and the customers.
Keskeinen sisältö	Means of promoting health and well-being in the service team Well-being services
Ohjaus ja viestintä	Working during the study unit is based on interaction and cooperation. Most important omunication channel is Optima.
Arviointikriteerit ja arviointimenetelmät	Excellent 5 • Apply professional concepts expertly. • Comply with occupational safety instructions responsibly and independently. • Justify activities using research knowledge. • Work independently and take initiatives in line with objectives. Operations are often flexible, systematic, development-oriented, creative and active. • Select the appropriate techniques and models for activities, and justify the choices. • Act in customer-oriented ways and according to the situation. • Promote group activities. • Able to critically apply ethical principles in the subject field in one's conduct and tasks. Good 3-4 • Apply professional concepts systematically. • Apply occupational safety instructions in their activities. • Justify, compare and analyse their activities using general guidelines. • Able to cope independently in different tasks in each operating environment. • Apply acquired techniques and models diversely.

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	- Act professionally in customer situations. - Work in a group in line with objectives. - Justify their activities in accordance with ethical principles. Satisfactory 1-2: - Apply most important/individual and appropriate professional concepts, and indicate their familiarity with the knowledge base. - Act safely, although activities are often schematic/ experimental/ fumbling/ self-involved. - Comply with rules and instructions, and justify their activities using provided instructions. - Act appropriately under guidance. - Use acquired techniques and models. - Take customers into account in their actions. - Act as group members. - Act in accordance with ethical principles
Projekti/hanke (nimi)	
Käytettävät T&K menetelmät	Reading and interpreting scientific articles, SID methods Team working
Opiskelijan työmäärän jakautuminen	
Muut toteutusjärjestelyt	

Oppimistapahtumat

Pvm	Klo	H	Aihe	Sisältö	Tila	Opettajat
18.10.2012				preliminary task: concept analysis given during A0080 contact lessons		
23.10.2012	12.30-16.00			project work deadline for preliminary assignment 24 October		
25.10.2012	9.00-16.00			contact lessons: orientation concept analysis team formation, starting the project: project plan, guidance		
30.10.2012	12.30-16.00			Project work		
01.11.2012	9.00-16.00			Scientific article (wellness tourism): Article summary Blog-discussion		
06.11.2012	12.30-16.00			Project work		
08.11.2012	9.00-16.00			Project work Pop in guidance (9-11) Online discussion1: main idea of article		
13.11.2012	12.30-16.00			compulsory guidance		
15.11.2012	9.00-16.00			Online discussion 2: service idea project work		
20.11.2012	9-16.00			excursion arranged by students		
22.11.2012	9.00-16.00			Online discussion3.: testing the prototype project work Excursion arranged by students (during the afternoon) -->cancelled		
25.11.2012				Deadline: interim report		
27.11.2012	12.30-16.00			Project work pop in guidance (13-15) for project (255)		
29.11.2012	9.00-16.00			Project work Guidance (on Interim report) between 1-3 pm. or feedback from		

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				teachers in project blog		
04.12.2012	12.30-16.00			Project work excursion?		
06.12.2012				Happy Independence day! Study unit feedback during this week		
11.12.2012	12.30-16.00			Final reports		
13.12.2012	9.00-16.00			Presentations opponent comments self-evaluation		