

TOTEUTUSSUUNNITELMA Valmis

Opintojakso	Wellness in the Service Sector (A0086), 5.0
Toteutus	MPA1311: 1/2013-2014 (26.08.2013 - 20.12.2013)
Tyyppi	AMMATILLISEN KASVUN KÄYNNISTYMINEN (A011)
Ryhmät	Ensisijainen: MPA13SN Muut:
Projektissa mukana	
Luennoitsijat	
Osallistujamäärät	Minimi: Maksimi:
Ilmoittautumisaika	20.05.2013 08:00 - 02.06.2013
Pääsääntöinen toteutusajankohta	
Soveltuvuus	Vaihto-opiskelijoille: Kyllä Vapaasti valittaviin: Kyllä Avoimen opisk: Kyllä Soveltuu virtuaali-AMK:n opintoihin: Kyllä
Opettajat	Henriksson Kristina (Vastuupettaja), Mantere Päivi (Muu opettaja)
Kampus	Laurea Leppävaara
Pääsääntöinen toteutuspaikka	
Toteutustapa	Muu toteutustapa, Optimatoteutus/opiskelijaryhmä, Projekt/Hanke/T&K Kieli: englanti Virtuaalisuus: 4 op T&k-integraatio: 4 op
Toteutusluokka	
Painoalat	
Arviointi viimeistään	18.01.2013 Suoritusmateriaalin arkistointi päättyy: 20.12.2013
Tenttipäivät	
Opintojakson suoritettuaan opiskelija osaa	*Support the well-being of customers *Promote well-being in their own areas of expertise through their own actions
Edeltävät opinnot	
Osaamistavoitteet	Students understand their own role in promoting well-being in service sector. The students identify means of developing health and well-being and find suitable ways to transmitting this knowledge in service sector to the staff and the customers.
Keskeinen sisältö	Means of promoting health and well-being in the service team Well-being services
Ohjaus ja viestintä	Working during the study unit is based on interaction and cooperation. Most important omunication channel is Optima.
Arviointikriteerit ja arviointimenetelmät	Excellent 5 • Apply professional concepts expertly. • Comply with occupational safety instructions responsibly and independently. • Justify activities using research knowledge. • Work independently and take initiatives in line with objectives. Operations are often flexible, systematic, development-oriented, creative and active. • Select the appropriate techniques and models for activities, and justify the choices. • Act in customer-oriented ways and according to the situation. • Promote group activities. • Able to critically apply ethical principles in the subject field in one's conduct and tasks. Good 3-4 • Apply professional concepts systematically. • Apply occupational safety instructions in their activities. • Justify, compare and analyse their activities using general guidelines. • Able to cope independently in different tasks in each operating environment. • Apply acquired techniques and models diversely.

TOTEUTUSSUUNNITELMA Valmis

	- Act professionally in customer situations. - Work in a group in line with objectives. - Justify their activities in accordance with ethical principles. Satisfactory 1-2: - Apply most important/individual and appropriate professional concepts, and indicate their familiarity with the knowledge base. - Act safely, although activities are often schematic/ experimental/ fumbling/ self-involved. - Comply with rules and instructions, and justify their activities using provided instructions. - Act appropriately under guidance. - Use acquired techniques and models. - Take customers into account in their actions. - Act as group members. - Act in accordance with ethical principles
Projekti/hanke (nimi)	
Käytettävät T&K menetelmät	Reading and interpreting scientific articles, SID methods Team working
Opiskelijan työmäärän jakautuminen	
Muut toteutusjärjestelyt	

Oppimistapahtumat

Pvm	Klo	H	Aihe	Sisältö	Tila	Opettajat
24.10.2013			Preassignment	Preassignment instructions given.		
29.10.2013	12.30-15.30		Orientation	Orientation classroom 246 starting at 12.30Instructions for poster (PhotoShop) 14.30 classroom 207	246	
31.10.2013	9-16		Project work	Project work; deadline for memo of the team's work and accomplishments into team blog at 16.00 hours the latest on the same day		
05.11.2013	12.30-16.30		Project work	Project work & Guidance on your project ideas and sources (classroom 195A) 12.30 --> Guidance on poster (classroom 207) 14.30 -->		
07.11.2013	9-16			Deadline for poster draft; Guidance for teams, bring both the poster draft and your team's articles with you232A9-12 Project work: designing poster draft and printing own articles12 --> guidance12.00 T312.15 T212.30 T112.45 T613.00 T513.15 T4		
12.11.2013	12.30-16.30		Project work	Project workFeedback in Optima blog		
14.11.2013	9-16			General rehearsal for tomorrow's event232A		
15.11.2013	11-16		poster	Poster presentation @Hotel Radisson Blu Royal, Helsinki		
19.11.2013	12.30-16.30		Project work	Finishing the article; deadline 20 November		
21.11.2013	9-16			Peer evaluation session; bring your articles with you on paper for the team members!Team preparing the following		

TOTEUTUSSUUNNITELMA Valmis

				week's presentations and organizing the eventClassroom 232a		
26.11.2013	12.30-16			Poster presentation for everyone in the lobby; Teams carry out self-evaluation on the team's project work during the study unit.		
			following week	Teachers compiling evaluations		