

Implementation plan Finished

Study unit	Monikulttuurinen toimintaympäristö II / Multicultural operational environment II (A9100), 5.0
Implementation	ROA1221: 2/2012-2013 (07.01.2013 - 15.03.2013)
Type	OPINNOT (OP)
Groups	Primary: ROA12SR Others :
Involved in the project	
Lecturers	
Number of participants	Minimum: Maximum:
Enrolment period	06.01.2013 08:00 - 06.01.2013
Main timing for implementation	
Applicability	For exchange students: Yes For elective studies: No Open UAS student: No Suitable for virtual UAS: No
Teachers	Meriläinen Kaija (Other teacher), Niemelä Mervi (Other teacher), Pääskyvuori Marjo (Other teacher)
Campus	Laurea Leppävaara
Main location for implementation	
Implementation method	Optima realization/student group, Other method of implementation Language: English Virtuality: 0 cr Integration of R&D: 0 cr
Implementation class	
Focus areas	
Evaluation at the latest	15.04.2013 Storing of graded material ends.: 15.03.2014
Exam days	
Having completed the study unit the student is able to	- Hankkia ja käyttää tietoa perustellen - Tutkivan ja kehittävän työtavan perusteet (sekä tutkimuksellisen raportoinnin hyvät tavat)
Previous studies	
Contents	- intercultural customer service - examining developing as approach

Learning events

Date	o'clock/at h	Subject	Content	Status	Teachers
03.01.2013	9.00 - 11.30	Starting study unit	Orientation, goals, schedule, evaluation criteria and assignments		
10.01.2013	9-11.30				
17.01.2013	9 - 11.30				
24.01.2013	9-11.30				
31.01.2013	9-11.30				
07.02.2013	9-11.30				
14.02.2013	9-11.30				
21.02.2013	9 - 11.30				
28.02.2013	9-11.30				

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07.03.2013	9-11.30					
14.03.2013	9-11.30		Ending study unit	Feed back evaluation and discussions		