

Implementation plan Finished

Study unit	Intercultural Approach to Design Thinking (A9269), 10.0
Implementation	MEA1721: 1/2017-2018 (28.08.2017 - 22.12.2017)
Type	FLEXIBLE CUSTOMER SERVICE (A909)
Groups	Primary: MEA217SN Others :
Involved in the project	
Lecturers	
Number of participants	Minimum: Maximum:
Enrolment period	15.05.2017 08:00 - 31.05.2017
Main timing for implementation	On working days during daytime
Applicability	For exchange students: No For elective studies: No Open UAS student: No Suitable for virtual UAS: Yes
Teachers	Antinluoma Sirkka (Teacher in charge), Jääskeläinen Sari (Other teacher), Miinalainen Petri (Other teacher), Salmenkylä Riku (Other teacher), Vakkuri Miia (Other teacher)
Campus	Laurea Leppävaara
Main location for implementation	
Implementation method	Optima realization/student group, Other method of implementation Language: English Virtuality: 5 cr Integration of R&D: 0 cr
Implementation class	
Focus areas	Service business, Student entrepreneurship
Evaluation at the latest	22.01.2018 Storing of graded material ends.: 15.06.2019
Exam days	
Having completed the study unit the student is able to	The student is able to • communicate in English in a professional way in his/her own field of study • apply intercultural management into practice • apply intercultural theories into practice • plan and develop services by applying service design thinking
Previous studies	