

TOTEUTUSSUUNNITELMA Valmis

Opintojakso	Intercultural Approach to Design Thinking (A9269), 10.0
Toteutus	MLA1411: 1/2014-2015 (27.08.2014 - 10.12.2014)
Tyyppi	JOUSTAVA ASIAKASPALVELIJA (A825)
Ryhmät	Ensisijainen: MLA214SN Muut:
Projektissa mukana	
Luennoitsijat	
Osallistujamäärät	Minimi: Maksimi:
Ilmoittautumisaika	19.05.2014 08:00 - 02.06.2014
Pääsääntöinen toteutusajankohta	Päiväaikaan arkin
Soveltuvuus	Vaihto-opiskelijoille: Kyllä Vapaasti valittaviin: Ei Avoimen opisk: Ei Soveltuu virtuaali-AMK:n opintoihin: Ei
Opettajat	Henriksson Kristina (Vastuunopettaja), Mantere Päivi (Muu opettaja)
Kampus	Laurea Leppävaara
Pääsääntöinen toteutuspaikka	
Toteutustapa	Muu toteutustapa, Optimatoteutus/opiskelijaryhmä, Projekti/Hanke/T&K, Verkko/virtuaali Kieli: englanti Virtuaalisuus: 5 op T&k-integraatio: 5 op
Toteutusluokka	Paikalliseen hankkeeseen/projektiin/kehittämistehtävään perustuva LbD
Painoalat	Palveluliiketoiminta
Arviointi viimeistään	09.01.2015 Suoritusmateriaalin arkistointi päättyy: 23.12.2015
Tenttipäivät	
Opintojakson suoritettuaan opiskelija osaa	The student is able to • communicate in English in a professional way in his/her own field of study • apply intercultural management into practice • apply intercultural theories into practice • plan and develop services by applying service design thinking
Edeltävät opinnot	
Osaamistavoitteet	The student's compulsory 5 ECTS of English language studies are integrated in this entity.

Oppimistapahtumat

Pvm	Klo	H	Aihe	Sisältö	Tila	Opettajat
29.08.2014	13-16	3		Orientation to study unit.***PLEASE NOTE: THIS PROGRAM IS NOT READY YET.***	classroom	
02.09.2014	9-16	7		Project plan deadline 07.09.2014 to be returned to its designated return box	teamwork	
03.09.2014	9-12	3		Project plan deadline 07.09.2014 to be returned to its designated return boxOptional guidance 9-10.30 at Classroom 241	teamwork	
03.09.2014	15-18			** visit to client, bus 110 from school to museum	visit to client	
09.09.2014	9-16			Find your theory book on intercultural or cultural theory and take a photo of it. Write an entry into your team blog with the photo and explain why you chose this book. You need to browse the book before choosing it. Deadline for entry 12.09.2014 at 23.59 hrs.	teamwork	

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10.09.2014	9-12			You will receive feedback on your project plans in your team folder. Find your theory book on intercultural or cultural theory and take a photo of it. Write an entry into your team blog with the photo and explain why you chose this book. You need to browse the book before choosing it. Deadline for entry 12.09.2014 at 23.59 hrs. **Optional book guidance in the front of the Library 12-13.30	teamwork	
16.09.2014	9-16			Develop your project idea based on the feedback received. You should read the theory book you selected. The theory book should be read by 01.10.2014 at 23.59 and by that time you should also have uploaded important notes on text you can use in the project into your team folder as a word document.	teamwork	
17.09.2014	9-12			Cultural theories; SID Thinking; CJ module. Return a one-page summary on the module into your team folder as a team by 19.09.2014.	classroom	
23.09.2014	9-16			Develop your project. **Guidance with teachers according to a specific schedule, see in Optima**	teamwork	
24.09.2014	9-12			teamwork	teamwork	
30.09.2014	9-16			Customer Journey in practice	teamwork	
01.10.2014	9-12			Customer Journey in practice, fieldwork.	teamwork	
07.10.2014	9-16			Work on your project; go through your notes on the theory books. Deadline CJ in return box 23.59	teamwork	
08.10.2014	9-12			Book discussions in class, presentations.	classroom	
14.10.2014	9-16			Continue with your project. Design thinking 13-15 (notice this update) Guidance 15-16 drop in	teamwork	
15.10.2014	9-16			Intercultural conflict management; brainwriting, ideation methods. Guidance.	classroom	
21.10.2014	9-16			Fieldwork. Deadline Ideation in return box 23.59	teamwork	
22.10.2014	9-12			Fieldwork.	teamwork	
28.10.2014	9-16			Work on your project. Guidance all teams together 13-14.30 Be there!	teamwork	
29.10.2014	9-12		joint session w/other group	visiting lecturer; SID, methods	class	
04.11.2014	9-16			Work on your project.	teamwork	
05.11.2014			teamwork	Fieldwork		
11.11.2014	9-16			Fieldwork. Deadline Visualization in return box 23.59	teamwork	
12.11.2014	9-16		class and guidance	**Design thinking part2. (9-12) , notice this update** Teamwork and Compulsory guidance according to schedule	CLASSROOM	

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				13--16:Team 1: 12.45 hrsTeam 2: 13.00 hrsTeam 3: 13.15 hrsTeam 4: 13.45 hrsTeam 5: 14.00 hrsTeam 6: 14.15 hrs		
18.11.2014	9-16			Finalize your projects.	teamwork	
19.11.2014	9-12			Fieldwork and finalizing projects**	teamwork	
25.11.2014	9-16			Practice your presentations. Work on your projects.***deadline portfolio Sunday 30.11.2014 at 23.59 hrs.	teamwork	
26.11.2014	9-16			***Essay writing in class.Continue working on your portfolios and presentations.Deadline portfolio Sunday 30.11.2014 at 23.59 hrs.	classroom 9-11	
02.12.2014	9-16			Deadline peer evaluation by teams 05.12.2014 at 23.59 hrs.	teamwork	
03.12.2014	9-12			***Project presentations in class.Deadline peer evaluation by teams 05.12.2014 at 23.59 hrs.	classroom 9.30-11.30	