

Implementation plan Being edited

Study unit	Service-oriented Swedish (A9271), 5.0
Implementation	MEA1811: 1/2018-2019 (28.08.2018 - 21.12.2018)
Type	FLEXIBLE CUSTOMER SERVICE (A909)
Groups	Primary: MEA218SN Others :
Involved in the project	
Lecturers	
Number of participants	Minimum: Maximum:
Enrolment period	12.04.2018 08:00 - 11.04.2018
Main timing for implementation	
Applicability	For exchange students: No For elective studies: No Open UAS student: No Suitable for virtual UAS: No
Teachers	Kaukola Ulla (Other teacher)
Campus	Laurea Leppävaara
Main location for implementation	
Implementation method	Language: English Virtuality: cr Integration of R&D: cr
Implementation class	
Focus areas	
Evaluation at the latest	21.01.2019 Storing of graded material ends.: 21.12.2019
Exam days	
Having completed the study unit the student is able to	The student is able to • communicate in Swedish both orally and in writing in the service field • develop interaction skills in service-oriented work • communicate in Swedish at least at the skill level B 1.2. of the European Framework and pass the civil service language proficiency certificate in oral and written Swedish with a Good or Satisfactory grade
Previous studies	