

## Implementation plan Finished

|                                                        |                                                                                                                                                                                                                                                                                                                |
|--------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Study unit                                             | Quality in Food Services (A9278), 10.0                                                                                                                                                                                                                                                                         |
| Implementation                                         | MEA1411: 1/2014-2015 (25.08.2014 - 23.12.2014)                                                                                                                                                                                                                                                                 |
| Type                                                   | FLEXIBLE CUSTOMER SERVICE (A859)                                                                                                                                                                                                                                                                               |
| Groups                                                 | Primary: MEA214SN Others :                                                                                                                                                                                                                                                                                     |
| Involved in the project                                |                                                                                                                                                                                                                                                                                                                |
| Lecturers                                              |                                                                                                                                                                                                                                                                                                                |
| Number of participants                                 | <b>Minimum: Maximum:</b>                                                                                                                                                                                                                                                                                       |
| Enrolment period                                       | 19.05.2014 08:00 - 02.06.2014                                                                                                                                                                                                                                                                                  |
| Main timing for implementation                         |                                                                                                                                                                                                                                                                                                                |
| Applicability                                          | <b>For exchange students: No For elective studies: No Open UAS student: No Suitable for virtual UAS: No</b>                                                                                                                                                                                                    |
| Teachers                                               | Antinluoma Sirkka (Other teacher), Harmoinen Päivi (Other teacher), Melkko Valtteri (Other teacher), Pääskyvuori Marjo (Other teacher)                                                                                                                                                                         |
| Campus                                                 | Laurea Leppävaara                                                                                                                                                                                                                                                                                              |
| Main location for implementation                       |                                                                                                                                                                                                                                                                                                                |
| Implementation method                                  | Optima realization/student group, Other method of implementation, Project/venture/R&D <b>Language: English Virtuality: 1 cr Integration of R&amp;D: 3 cr</b>                                                                                                                                                   |
| Implementation class                                   |                                                                                                                                                                                                                                                                                                                |
| Focus areas                                            | Service business, Student entrepreneurship                                                                                                                                                                                                                                                                     |
| Evaluation at the latest                               | 23.01.2015 <b>Storing of graded material ends.: 23.12.2015</b>                                                                                                                                                                                                                                                 |
| Exam days                                              |                                                                                                                                                                                                                                                                                                                |
| Having completed the study unit the student is able to | <p>The student is able to</p> <ul style="list-style-type: none"> <li>• produce high-quality customer-oriented services</li> <li>• act ergonomically and safely in a work community</li> <li>• act as a member of a multicultural work community interactively and in a working life-oriented manner</li> </ul> |
| Previous studies                                       |                                                                                                                                                                                                                                                                                                                |

## Learning events

| Date | o'clock/at h | Subject | Content                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Status | Teachers |
|------|--------------|---------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------|----------|
|      |              |         | <p>Hi all, Welcome to Degree Programme in Restaurant Entrepreneurship! You are going to have access to Optima workspace. All instructions and material will be available in Optima. Learning process includes: BarLaurea, project working in teams and workshops and individual working*Project working in teams means for instance customer visits, establishing a co-operative with team and working for it, setting up pop-up restaurants and different kind of service projects for customers.*Individual work means for instance book reading, essays writing and other kind of assignments and project work.*Workshops means for instance Hygiene workshop and the test BarLaurea (BL) working means learning in action at different service</p> |        |          |

## Implementation plan Finished

|  |  |  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |  |                                                       |
|--|--|--|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|-------------------------------------------------------|
|  |  |  | points*BL working and Learning Schedule will be annouced during thefirst week in Optima.*Career Planning study unit (Tools for Professional Development)/ Kyvyt.fi (Optima): see separate assignments and schedule in Optima and SoleOPS.The same schedule in the study units A9269 Intercultural Approach to Design Thinking and A0268 Interaction and CommunicationWe wish you an interesting Autumn!BR team coaches Marjo Pääskyvuori, Päivi Harmoinen, Valtteri Melkko and Sirkka Antinluoma |  |                                                       |
|  |  |  | <b><u>Mondays weeks 36-51</u></b> 8.15-9.45 Basic Finnish 1/Leena Saarikko*****9.45-11.30 Project work in teams or individual work***** <b>12.30-15 Training session / Guidance (013)/Teams and team coaches (compulsory)</b> *****~29.9.-14 Hygiene Test after training session                                                                                                                                                                                                                 |  | Sirkka Antinluoma, Päivi Harmoinen, Marjo Pääskyvuori |
|  |  |  | <b><u>Tuesdays weeks 36-51</u></b> Project work in teams or individual work(013)~~Career Planning study unit ( Tools for Professional Devel-opment) / Kyvyt.fi: see sepa-rate assignments and schedule in Optima                                                                                                                                                                                                                                                                                 |  |                                                       |
|  |  |  | <b><u>Wednesdays weeks 36-51</u></b> ~~Weekly 2 teams in BarLaurea starting (10.9.-14), other 2 teams working in projectsBarLaurea working and Learning Schedule in Optima.<br><br>12.30-15 Servicekommunikation for Finnish students / Jonna Päällysaho<br><br>*****3.9. Hygiene assignment (in Optima)<br><br>10.9. 2 teams in Hygiene work-shops<br><br>17.9. 2 teams in Hygiene work-shops                                                                                                   |  |                                                       |
|  |  |  | <b><u>Thursdays weeks 36-51</u></b> 9.00-10 Project work in teams or individual work*****10-11.30 Basic Finnish 1/Leena Saarikko***** <b>12.30-15 Training session / Guidance (013)/Teams and team coaches (compulsory)</b>                                                                                                                                                                                                                                                                      |  | Sirkka Antinluoma, Päivi Harmoinen, Marjo Pääskyvuori |

## Implementation plan Finished

|  |  |  |  |                                                                                                                                         |  |  |
|--|--|--|--|-----------------------------------------------------------------------------------------------------------------------------------------|--|--|
|  |  |  |  | <b>Fridays weeks 36-51</b> Projeck working in teams or individual workingOrientation to Barlaurea working on Wed or Fri, weeks 37 or 38 |  |  |
|--|--|--|--|-----------------------------------------------------------------------------------------------------------------------------------------|--|--|