

Implementation plan Finished

Study unit	Developing Service Systems (A9298), 10.0
Implementation	MEA1611: 1/2016-2017 (29.08.2016 - 23.12.2016)
Type	SERVICE INNOVATION DEVELOPER (A861)
Groups	Primary: MEA215SN Others :
Involved in the project	
Lecturers	
Number of participants	Minimum: Maximum:
Enrolment period	16.05.2016 08:00 - 31.05.2016
Main timing for implementation	
Applicability	For exchange students: No For elective studies: No Open UAS student: No Suitable for virtual UAS: No
Teachers	Antinluoma Sirkka (Other teacher), Jääskeläinen Sari (Other teacher), Vakkuri Miia (Other teacher)
Campus	Laurea Leppävaara
Main location for implementation	
Implementation method	Optima realization/student group, Other method of implementation, Project/venture/R&D Language: English Virtuality: 4 cr Integration of R&D: 6 cr
Implementation class	
Focus areas	Service business, Student entrepreneurship
Evaluation at the latest	23.01.2017 Storing of graded material ends.: 23.12.2017
Exam days	
Having completed the study unit the student is able to	The student is able to • develop service processes as a part of a service system • evaluate and develop service production • plan and develop customer-oriented services • act as a superior in service production
Previous studies	