

Implementation plan Finished

Study unit	Developing Service Systems (A9298), 10.0
Implementation	MEA1711: 1/2017-2018 (28.08.2017 - 22.12.2017)
Type	SERVICE INNOVATION DEVELOPER (A861)
Groups	Primary: MEA216SN Others :
Involved in the project	
Lecturers	
Number of participants	Minimum: Maximum:
Enrolment period	15.05.2017 08:00 - 31.05.2017
Main timing for implementation	On working days during daytime
Applicability	For exchange students: No For elective studies: No Open UAS student: No Suitable for virtual UAS: Yes
Teachers	Antinluoma Sirkka (Other teacher), Jääskeläinen Sari (Other teacher), Pääskyvuori Marjo (Other teacher), Vakkuri Miia (Other teacher)
Campus	Laurea Leppävaara
Main location for implementation	At the campus
Implementation method	Optima realization/student group, Other method of implementation Language: English Virtuality: 4 cr Integration of R&D: 2 cr
Implementation class	
Focus areas	Service business, Student entrepreneurship
Evaluation at the latest	22.01.2018 Storing of graded material ends.: 22.12.2018
Exam days	
Having completed the study unit the student is able to	The student is able to • develop service processes as a part of a service system • evaluate and develop service production • plan and develop customer-oriented services • act as a superior in service production
Previous studies	