

Implementation plan Missing

Study unit	Developing Service Systems (A9298), 10.0
Implementation	MEA1811: 1/2018-2019 (28.08.2018 - 21.12.2018)
Type	SERVICE INNOVATION DEVELOPER (A861)
Groups	Primary: MEA217SN Others :
Involved in the project	
Lecturers	
Number of participants	Minimum: Maximum:
Enrolment period	12.04.2018 08:00 - 11.04.2018
Main timing for implementation	
Applicability	For exchange students: No For elective studies: No Open UAS student: No Suitable for virtual UAS: No
Teachers	Antinluoma Sirkka (Teacher in charge), Jääskeläinen Sari (Other teacher), Vakkuri Miia (Other teacher)
Campus	Laurea Leppävaara
Main location for implementation	
Implementation method	Language: English Virtuality: cr Integration of R&D: cr
Implementation class	
Focus areas	
Evaluation at the latest	21.01.2019 Storing of graded material ends.: 21.12.2019
Exam days	
Having completed the study unit the student is able to	The student is able to • develop service processes as a part of a service system • evaluate and develop service production • plan and develop customer-oriented services • act as a superior in service production
Previous studies	