

Implementation plan Being edited

Study unit	Service Design Process and Methods (A9303), 5.0
Implementation	HYA21611: 2/2016-2017 (09.01.2017 - 16.06.2017)
Type	SERVICE LOGIC DRIVEN INNOVATION AND DESIGN COMPETENCES (A862)
Groups	Primary: HYA216SJ Others :
Involved in the project	
Lecturers	
Number of participants	Minimum: 12 Maximum: 35
Enrolment period	28.11.2016 08:00 - 09.12.2016
Main timing for implementation	According to a schedule agreed by the parties
Applicability	For exchange students: No For elective studies: No Open UAS student: No Suitable for virtual UAS: Yes
Teachers	Kaartti Virpi (Other teacher)
Campus	Laurea Leppävaara
Main location for implementation	
Implementation method	Optima realization/student group Language: English Virtuality: 1 cr Integration of R&D: 3 cr
Implementation class	
Focus areas	Service business
Evaluation at the latest	23.01.2017 Storing of graded material ends.: 23.12.2017
Exam days	
Having completed the study unit the student is able to	• explain the principles of service design • use service design processes and methods
Previous studies	
Project (name)	Students' own service design projects (assignment after the contact)
Other arrangements	Contact sessions 9.-11.2.2017 at 9-16:30