

Implementation plan Missing

Study unit	Change Leadership and Service Culture (A9307), 5.0
Implementation	HYA21811: 1/2018-2019 (28.08.2018 - 21.12.2018)
Type	BUSINESS AND LEADERSHIP COMPETENCES IN SERVICE INNOVATION (A863)
Groups	Primary: HYA218SJ Others :
Involved in the project	
Lecturers	
Number of participants	Minimum: 12 Maximum: 35
Enrolment period	12.04.2018 08:00 - 11.04.2018
Main timing for implementation	According to a schedule agreed by the parties
Applicability	For exchange students: No For elective studies: No Open UAS student: No Suitable for virtual UAS: No
Teachers	Matvejeff Pekka (Teacher in charge)
Campus	Laurea Leppävaara
Main location for implementation	
Implementation method	Language: English Virtuality: cr Integration of R&D: cr
Implementation class	LbD supporting knowledge and skills development
Focus areas	
Evaluation at the latest	21.01.2019 Storing of graded material ends.: 21.12.2019
Exam days	
Having completed the study unit the student is able to	• support organisations in becoming more service and customer focused • adopt a proactive attitude towards change and manage emerging issues • promote creativity • explain how to create change through entrepreneurial leadership
Previous studies	