

Implementation plan Finished

Study unit	Current Topics in Service Design (A9309), 5.0
Implementation	HYA1411: 1/2014-2015 (25.08.2014 - 23.12.2014)
Type	ADVANCED COMPETENTES IN SERVICE INNOVATION AND DESIGN (A864)
Groups	Primary: HYA214SJ Others :
Involved in the project	
Lecturers	
Number of participants	Minimum: Maximum:
Enrolment period	19.05.2014 08:00 - 02.06.2014
Main timing for implementation	
Applicability	For exchange students: No For elective studies: No Open UAS student: No Suitable for virtual UAS: No
Teachers	Kaartti Virpi (Teacher in charge)
Campus	Laurea Leppävaara
Main location for implementation	
Implementation method	Optima realization/student group, Other method of implementation, Web/virtual Language: English Virtuality: 1 cr Integration of R&D: 2 cr
Implementation class	LbD supporting knowledge and skills development
Focus areas	Service business
Evaluation at the latest	23.01.2015 Storing of graded material ends.: 23.12.2015
Exam days	
Having completed the study unit the student is able to	• deepen their understanding of service innovation and design • acquire and share new knowledge by participating in and analysing the content of scientific and professional seminars, conferences and workshops • reflect upon their learning and create their own framework around service innovation and design competence
Previous studies	
Tutoring and communication	Contact virpi.kaartti@laurea.fi