

## Implementation plan Finished

|                                                               |                                                                                                                                                                                                                                                                                                                                                                                                   |
|---------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Study unit</b>                                             | Current Topics in Service Design (A9309), 5.0                                                                                                                                                                                                                                                                                                                                                     |
| <b>Implementation</b>                                         | HYA21721: 1/2017-2018 (07.09.2017 - 22.12.2017)                                                                                                                                                                                                                                                                                                                                                   |
| <b>Type</b>                                                   | ADVANCED COMPETENTES IN SERVICE INNOVATION AND DESIGN (A864)                                                                                                                                                                                                                                                                                                                                      |
| <b>Groups</b>                                                 | Primary: HYA217SJ Others :                                                                                                                                                                                                                                                                                                                                                                        |
| <b>Involved in the project</b>                                |                                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>Lecturers</b>                                              |                                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>Number of participants</b>                                 | <b>Minimum:</b> 12 <b>Maximum:</b> 35                                                                                                                                                                                                                                                                                                                                                             |
| <b>Enrolment period</b>                                       | 15.05.2017 08:00 - 31.05.2017                                                                                                                                                                                                                                                                                                                                                                     |
| <b>Main timing for implementation</b>                         | According to student's own schedule                                                                                                                                                                                                                                                                                                                                                               |
| <b>Applicability</b>                                          | <b>For exchange students:</b> No <b>For elective studies:</b> Yes <b>Open UAS student:</b> No <b>Suitable for virtual UAS:</b> Yes                                                                                                                                                                                                                                                                |
| <b>Teachers</b>                                               | Kaartti Virpi (Teacher in charge)                                                                                                                                                                                                                                                                                                                                                                 |
| <b>Campus</b>                                                 | Laurea Leppävaara                                                                                                                                                                                                                                                                                                                                                                                 |
| <b>Main location for implementation</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>Implementation method</b>                                  | Optima realization/student group <b>Language:</b> English <b>Virtuality:</b> 2 cr <b>Integration of R&amp;D:</b> 1 cr                                                                                                                                                                                                                                                                             |
| <b>Implementation class</b>                                   | LbD supporting knowledge and skills development                                                                                                                                                                                                                                                                                                                                                   |
| <b>Focus areas</b>                                            | Service business                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>Evaluation at the latest</b>                               | 22.01.2018 <b>Storing of graded material ends.:</b> 22.06.2019                                                                                                                                                                                                                                                                                                                                    |
| <b>Exam days</b>                                              |                                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>Having completed the study unit the student is able to</b> | <ul style="list-style-type: none"> <li>• deepen their understanding of service innovation and design</li> <li>• acquire and share new knowledge by participating in and analysing the content of scientific and professional seminars, conferences and workshops</li> <li>• reflect upon their learning and create their own framework around service innovation and design competence</li> </ul> |
| <b>Previous studies</b>                                       |                                                                                                                                                                                                                                                                                                                                                                                                   |