

Implementation plan Missing

Study unit	Facilitation skills for service development (A9392), 5.0
Implementation	HYA21811: 1/2018-2019 (28.08.2018 - 21.12.2018)
Type	OPERATIONAL SKILLS FOR SERVICE INNOVATION AND DESIGN (A865)
Groups	Primary: HYA218SJ Others :
Involved in the project	
Lecturers	
Number of participants	Minimum: Maximum:
Enrolment period	12.04.2018 08:00 - 11.04.2018
Main timing for implementation	According to a schedule agreed by the parties
Applicability	For exchange students: No For elective studies: No Open UAS student: No Suitable for virtual UAS: No
Teachers	
Campus	Laurea Leppävaara
Main location for implementation	
Implementation method	Language: English Virtuality: cr Integration of R&D: cr
Implementation class	LbD based on local project or development task
Focus areas	
Evaluation at the latest	21.01.2019 Storing of graded material ends.: 21.12.2019
Exam days	
Having completed the study unit the student is able to	• explain the principles of facilitation and what is facilitation in different contexts • identify the role of a facilitator • classify facilitation competences and tools, and to master their business applications • develop workshops to be more interactive and productive • develop a basic facilitated workshop process with relevant tools and guidelines
Previous studies	