

Implementation plan Finished

Study unit	Service Operations (E0038), 5.0
Implementation	MTE1111: 1/2011-2012 (29.08.2011 - 19.12.2011)
Type	SERVICE CULTURE (E012)
Groups	Primary: MTE11SN Others :
Involved in the project	
Lecturers	
Number of participants	Minimum: Maximum:
Enrolment period	23.05.2011 08:00 - 05.06.2011
Main timing for implementation	
Applicability	For exchange students: Yes For elective studies: No Open UAS student: No Suitable for virtual UAS: Yes
Teachers	Perätalo Tuula (Teacher in charge), Lindström Anu (Other teacher)
Campus	Laurea Kerava
Main location for implementation	
Implementation method	Optima realization/student group, Other method of implementation, Web/virtual Language: English Virtuality: 2 cr Integration of R&D: 0 cr
Implementation class	
Focus areas	
Evaluation at the latest	19.01.2012 Storing of graded material ends.: 19.12.2012
Exam days	
Having completed the study unit the student is able to	Students compile a business description. The students are familiar with companies and organisations in their own sector and are able to establish personal contacts and networks in working life. The students are able to comply with the ethical principles in the sector. They are able to apply the principles of sustainable development
Previous studies	