

Implementation plan Being edited

Study unit	Dialogue, Encounters and Professional Interaction (G8261), 5.0
Implementation	SWG1411: 1/2014-2015 (25.08.2014 - 23.12.2014)
Type	WORKING WITH CUSTOMERS IN SOCIAL SERVICES (G115)
Groups	Primary: SWG214SN Others :
Involved in the project	
Lecturers	Tobias Pötzsch, Hillevi Ukkola
Number of participants	Minimum: Maximum:
Enrolment period	19.05.2014 08:00 - 02.06.2014
Main timing for implementation	On working days during daytime
Applicability	For exchange students: Yes For elective studies: Yes Open UAS student: Yes Suitable for virtual UAS: No
Teachers	Pötzsch Tobias (Other teacher), Ukkola Hillevi (Other teacher)
Campus	Laurea Otaniemi
Main location for implementation	At the campus
Implementation method	Other method of implementation Language: English Virtuality: 0 cr Integration of R&D: 0 cr
Implementation class	
Focus areas	
Evaluation at the latest	23.01.2015 Storing of graded material ends.: 23.12.2015
Exam days	
Having completed the study unit the student is able to	The student is • aware of and develop his/her interaction skills • able to encounter and interact with individuals • able to work in teams and direct groups • able to understand the significance of the customer's participation and resources
Previous studies	
Contents	
Tutoring and communication	individual & group tutoring
Evaluation criteria and methods	Group Presentations & video counseling

Learning events

Date	o'clock/at h	Subject	Content	Status	Teachers
10.09.2014	12.30 - 15.45	4	Social Drama, A Group		Hillevi Ukkola
15.09.2014	12.30 - 15.45	4	Social Drama, B Group		Hillevi Ukkola
22.09.2014	12:30-15:45	4			Tobias Pötzsch
30.09.2014	8.30 -11.00	3	Social Drama, A Group		Hillevi Ukkola
30.09.2014	12.30 - 15.45	3	Social Drama, B Group		Hillevi Ukkola
13.10.2014	12:30-15:45	4			Tobias Pötzsch
14.10.2014	8.30 -11.00	3	Social Drama, A Group		Hillevi Ukkola
14.10.2014	12:30-15:45	4			Tobias Pötzsch

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15.10.2014	8.30 -11.00	3	Social Drama, B Group			Hillevi Ukkola
20.10.2014	12:30-15:45					Tobias Pötzsch
21.10.2014	12:30-15:45					Tobias Pötzsch
28.10.2014	9:00-16:00					Tobias Pötzsch
30.10.2014	9:00-11:45					Tobias Pötzsch
05.11.2014	8.30 -11.00	3	Social Drama, A Group			Hillevi Ukkola
05.11.2014	12.30 - 15.45	3	Social Drama, B Group			Hillevi Ukkola
11.11.2014	12:30-15:45					Tobias Pötzsch
24.11.2014	9:00-16:00		video presentations			Tobias Pötzsch
25.11.2014	9:00-16:00		Video Presentations			Tobias Pötzsch