

Implementation plan Being edited

Study unit	Placement for Customer Work (G8264), 15.0
Implementation	SWG1421: 2/2014-2015 (07.01.2015 - 19.06.2015)
Type	WORKING WITH CUSTOMERS IN SOCIAL SERVICES (G115)
Groups	Primary: SWG214SN Others :
Involved in the project	
Lecturers	Hillevi Ukkola, Anu Nordlund- Knuutila
Number of participants	Minimum: Maximum:
Enrolment period	01.12.2014 08:00 - 07.12.2014
Main timing for implementation	
Applicability	For exchange students: Yes For elective studies: No Open UAS student: Yes Suitable for virtual UAS: No
Teachers	Ukkola Hillevi (Teacher in charge), Nordlund-Knuutila Anu (Other teacher)
Campus	Laurea Otaniemi
Main location for implementation	
Implementation method	Other method of implementation Language: English Virtuality: 0 cr Integration of R&D: 5 cr
Implementation class	
Focus areas	Expertise in nursing and coping at home
Evaluation at the latest	19.07.2015 Storing of graded material ends.: 19.06.2016
Exam days	
Having completed the study unit the student is able to	The student is able to • encounter various customers and customer groups. • establish a customer-oriented interactive relationship. • perceive the basic task of the work community and the organisation. • play an active and responsible part in the activities of the work community. • set goals for their own professional learning outcomes and assess their professional growth. • act according to the ethical principles of the social care sector.
Previous studies	