

Implementation plan Finished

Study unit	eService Competence (G8272), 5.0
Implementation	SWG1621: 2/2016-2017 (09.01.2017 - 20.06.2017)
Type	PARTICIPATORY DEVELOPMENT (G118)
Groups	Primary: SWG214SN Others : TOG16SY
Involved in the project	
Lecturers	
Number of participants	Minimum: Maximum:
Enrolment period	28.11.2016 08:00 - 28.11.2016
Main timing for implementation	
Applicability	For exchange students: Yes For elective studies: Yes Open UAS student: Yes Suitable for virtual UAS: Yes
Teachers	Alapoikela Mirva (Teacher in charge)
Campus	Laurea Otaniemi
Main location for implementation	
Implementation method	Web/virtual Language: English Virtuality: 5 cr Integration of R&D: 2 cr
Implementation class	
Focus areas	Technological competence and entrepreneurship (FUAS)
Evaluation at the latest	20.07.2017 Storing of graded material ends.: 20.06.2018
Exam days	Re-exams: 20.04.2017, 18.05.2017
Having completed the study unit the student is able to	The student is able to • use and apply nontraditional services for client needs • describe eService concept from his/her own sector's perspective • analyse and evaluate eServices and explain their meanings within renewal of services • innovate and develop various eService ideas, or the service processes related to the ideas.
Previous studies	
Other arrangements	Orientaatio 19.1.2017 klo 9-11 Opintojakson voi suorittaa sekä suomen- että englanninkielellä Opintojakso korvaa: Sosiaalialan koulutusohjelmasta G0106 Media and Welfare 5 op Sosionomikoulutuksesta G8244 ePalveluosaaminen 5 op R0208 Hyvinvointipalvelujen innovatiivinen kehittäminen 5 op Degree Programme in Social Services: G0223 Media and Welfare and G8272 eService Competence