

Implementation plan Finished

Study unit	Professional Communication Skills (R0234), 5.0
Implementation	MEA1711: 1/2017-2018 (08.09.2017 - 15.12.2017)
Type	FLEXIBLE CUSTOMER SERVICE (A909)
Groups	Primary: MEA217SN Others :
Involved in the project	
Lecturers	Sebastian King
Number of participants	Minimum: Maximum:
Enrolment period	15.05.2017 08:00 - 31.05.2017
Main timing for implementation	On working days during daytime
Applicability	For exchange students: No For elective studies: No Open UAS student: No Suitable for virtual UAS: No
Teachers	King Sebastian (Other teacher)
Campus	Laurea Leppävaara
Main location for implementation	At the campus
Implementation method	Optima realization/student group, Other method of implementation Language: English Virtuality: 0 cr Integration of R&D: 0 cr
Implementation class	LbD supporting knowledge and skills development
Focus areas	Service business
Evaluation at the latest	22.01.2018 Storing of graded material ends.: 22.12.2018
Exam days	
Having completed the study unit the student is able to	The student is able to: • communicate as a professional in field#specific tasks and intercultural contexts • produce effective spoken and written texts using an appropriate style and register • demonstrate knowledge of essential terminology needed in working life • apply principles of interpersonal and organizational communication
Previous studies	