

Implementation plan Being edited

Study unit	Dialogue, Encounters and Professional Interaction (V1473), 5.0
Implementation	SWV1711: 1/2017-2018 (28.08.2017 - 10.12.2017)
Type	WORKING WITH CLIENTS IN SOCIAL SERVICES (V133)
Groups	Primary: SWV217SN Others :
Involved in the project	
Lecturers	
Number of participants	Minimum: 20 Maximum: 40
Enrolment period	15.05.2017 08:00 - 31.05.2017
Main timing for implementation	According to a schedule agreed by the parties
Applicability	For exchange students: Yes For elective studies: Yes Open UAS student: Yes Suitable for virtual UAS: Yes
Teachers	Wikström Tiina (Teacher in charge), Bethell Satu (Other teacher), Kanervo Riikka (Other teacher)
Campus	Laurea Tikkurila
Main location for implementation	
Implementation method	Optima realization/student group, Other method of implementation, Project/venture/R&D, Web/virtual Language: English Virtuality: 1 cr Integration of R&D: 2 cr
Implementation class	
Focus areas	Security, safety and social responsibility
Evaluation at the latest	10.01.2018 Storing of graded material ends.: 22.12.2018
Exam days	
Having completed the study unit the student is able to	The student is • aware of and develop his/her interaction skills • able to encounter and interact with individuals • able to work in teams and direct groups • able to understand the significance of the customer's participation and resources
Previous studies	
Previous studies, more information	No previous studies required
Learning objectives	The learning goals of the course include being aware of and developing one's interaction skills through encounters and learning to work in groups and understanding empowering client situations
Contents	Course elements: 1. Professional Interaction, Me and Others 2. Understanding and Working with Groups 3. Group Work on Multicultural Encounters (Multicultural Encounters Days in November)
Study material	Course material provided by the teacher
Tutoring and communication	Forms of guidance, communication and tutoring: * Contact lessons * Optima workspace * Other forms of Social Media * Group tutoring for ME days
Evaluation criteria and methods	Evaluation according to Laurea's evaluation criteria. 1. Professional Interaction, Me and Others (Grading 1-5) 2. Understanding and Working with Groups (Group Work, Pass/Fail) 3. Group Work on Multicultural Encounters (Multicultural Encounters days in November) (Pass/Fail) Please, notice that a minimum of 85% attendance is required for passing the course.
Project (name)	Multicultural Encounters Days

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Work strain	* Multicultural Encounters Days (30 h)* Contact lectures, home works plus project etc. group works (70 h):* Individual studying, Optima, Social Media, group tutoring online etc.(35h) (please, see ASIO for schedules)
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