

Implementation plan Finished

Study unit	Placement for Customer Work (V1474), 15.0
Implementation	SWV1521: 2/2015-2016 (04.01.2016 - 23.06.2016)
Type	WORKING WITH CUSTOMERS IN SOCIAL SERVICES (V088)
Groups	Primary: SWV215SN Others :
Involved in the project	
Lecturers	
Number of participants	Minimum: Maximum:
Enrolment period	30.11.2015 08:00 - 07.12.2015
Main timing for implementation	According to a schedule agreed by the parties
Applicability	For exchange students: No For elective studies: No Open UAS student: No Suitable for virtual UAS: No
Teachers	Kanervo Riikka (Other teacher), Tiikkainen Raija (Other teacher), Wikström Tiina (Other teacher)
Campus	Laurea Tikkurila
Main location for implementation	
Implementation method	Other method of implementation Language: English Virtuality: 0 cr Integration of R&D: 0 cr
Implementation class	
Focus areas	Security, safety and social responsibility
Evaluation at the latest	23.07.2016 Storing of graded material ends.: 23.06.2017
Exam days	
Having completed the study unit the student is able to	The student is able to • encounter various customers and customer groups. • establish a customer-oriented interactive relationship. • perceive the basic task of the work community and the organisation. • play an active and responsible part in the activities of the work community. • set goals for their own professional learning outcomes and assess their professional growth. • act according to the ethical principles of the social care sector.
Previous studies	
Tutoring and communication	The practice related meetings are visible in Asio system.

Learning events

Date	o'clock/at h	Subject	Content	Status	Teachers
			Schedule in ASIO: https://tilat.laurea.fi/asio/w/i.php?a9cllaurea.at31372945		