

Implementation plan Finished

Study unit	Placement for Customer Work (V1474), 15.0
Implementation	SWV1621: 2/2016-2017 (09.01.2017 - 20.06.2017)
Type	WORKING WITH CUSTOMERS IN SOCIAL SERVICES (V088)
Groups	Primary: SWV216SN Others :
Involved in the project	
Lecturers	
Number of participants	Minimum: Maximum:
Enrolment period	28.11.2016 08:00 - 09.12.2016
Main timing for implementation	According to a schedule agreed by the parties
Applicability	For exchange students: Yes For elective studies: No Open UAS student: No Suitable for virtual UAS: No
Teachers	Bethell Satu (Other teacher), Kanervo Riikka (Other teacher), Lindström Anu (Other teacher), Wikström Tiina (Other teacher)
Campus	Laurea Tikkurila
Main location for implementation	
Implementation method	Other method of implementation Language: English Virtuality: 0 cr Integration of R&D: 0 cr
Implementation class	
Focus areas	Security, safety and social responsibility
Evaluation at the latest	20.07.2017 Storing of graded material ends.: 20.06.2018
Exam days	
Having completed the study unit the student is able to	The student is able to • encounter various customers and customer groups. • establish a customer-oriented interactive relationship. • perceive the basic task of the work community and the organisation. • play an active and responsible part in the activities of the work community. • set goals for their own professional learning outcomes and assess their professional growth. • act according to the ethical principles of the social care sector.
Previous studies	
Tutoring and communication	The practice related meetings are visible in Asio system.

Learning events

Date	o'clock/at h	Subject	Content	Status	Teachers
			Schedule in ASIO: https://tilat.laurea.fi/asio/w/i.php?a9cllaurea.at31372945		