

Implementation plan Finished

Study unit	English in Social Services (V1475), 5.0
Implementation	SWV1511: 1/2015-2016 (01.09.2015 - 08.12.2015)
Type	WORKING WITH CUSTOMERS IN SOCIAL SERVICES (V088)
Groups	Primary: SWV215SN Others :
Involved in the project	
Lecturers	Lloyd Bethell
Number of participants	Minimum: Maximum:
Enrolment period	18.05.2015 08:00 - 31.05.2015
Main timing for implementation	
Applicability	For exchange students: No For elective studies: No Open UAS student: No Suitable for virtual UAS: Yes
Teachers	Bethell Lloyd (Teacher in charge)
Campus	Laurea Tikkurila
Main location for implementation	
Implementation method	Optima realization/student group Language: English Virtuality: 2 cr Integration of R&D: 0 cr
Implementation class	
Focus areas	
Evaluation at the latest	23.01.2016 Storing of graded material ends.: 23.12.2016
Exam days	Real: 8.12.2015 Re-exams: 21.01.2016, 18.02.2016, 17.03.2016, 14.04.2016, 12.05.2016, 09.06.2016
Having completed the study unit the student is able to	The student is able to • communicate as a professional in field specific tasks • speak and write English with the understanding of the appropriate style and register • identify personal developmental needs in communication and language skills and develop realistic strategies for improvement • search for information from professional publications and databases
Previous studies	
Learning objectives	Competence aims and evaluation criteria are directly linked to the Common European Framework for languages. Many workplaces require English skills of at least a B2.1 level according to the above framework (a more detailed evaluation criteria, which is directly linked to the Laurea's grading scale, can be found from the Optima platform for this course). This is equivalent to a grade 3 according to the Laurea grading system. A student should be able to • communicate orally in workplace and study related dialogues • produce workplace and study related texts • use field and study related vocabulary • be aware of field-related intercultural influences and possibilities
Contents	• Oral communication skills needed for the workplace: presentations; describing services; interviewing skills; • Written skills necessary for the workplace: reports, presentations; summary writing; • Intercultural competences: social dialogue situations; internationalization at home • Career development I: CV creation; Job application; LinkedIn development
Evaluation criteria and methods	• Evaluation includes both a written and oral demonstration of skills, which are graded 0-5 • Both of the above skills demonstrations need to be accepted to pass the course • Various assignments will also be given during the course which also need to be

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	completed to pass the course. These will mostly be graded as pass/fail The final grade from the course will be given based on the aforementioned criteria as a grade between 0-5. The final grade which will be seen on the student's certificate is made up of 50% from the oral evaluation and 50% from the written evaluation.
Other arrangements	Timetable: Every Tuesday from 9-11.45 from 1.9-8.12 Please note there will be slight alterations to this weekly schedule which will be announced during the course.